

Contact

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Top Skills

Guest Services Robot (GSR)

製程自動化

金融制度

Certifications

Professional Scrum Product Owner I

NVIDIA Fundamental of Deep Learning

NEC4: ECC Project Manager Accreditation

Professional Data Science

Dylan, Chi Ho Lam

Scrum Product Owner | Data Engineer | AI Enthusiast | Cloud Solutions | Solution Architect | MSc EIE | NECReg
Kowloon, Hong Kong SAR

Summary

Hello and welcome! I'm a seasoned tech professional and Senior System Analyst with a robust background in system architecture, software engineering, and product management. Currently at HKT, my core focus is on driving financial AI automation, blending my technical expertise with my foundational knowledge in finance.

Pioneering AI in Finance: In my current role at HKT, I am spearheading initiatives that leverage artificial intelligence to automate and digitalize complex financial workflows. By designing intelligent, scalable systems, I help transform traditional financial operations into highly efficient, data-driven processes.

Bridging Tech & Industry: Prior to HKT, I served as a Solution Lead at dRoW UK Ltd, where I drove solution design and cross-functional project execution. A significant part of my portfolio includes integrating cutting-edge technology into the construction sector, specifically developing digital solutions for New Engineering Contracts (NEC) that streamline operations and improve project outcomes.

Entrepreneurial Roots: My journey into tech is unique. After successfully co-founding and managing a merchandising business for nearly six years, I transitioned to software engineering, driven by a passion for building impactful products. This entrepreneurial background gives me a strategic mindset, enabling me to perfectly blend operational insights with technical excellence.

Proven Track Record: I am dedicated to delivering high-quality software in competitive markets. A key highlight of my career includes leading the development of a health app that reached the top 10 in the Hong Kong App Store, alongside consistently mentoring teams to achieve agile, innovative project delivery.

Continuous Growth: I recently graduated with a Master of Science in Electronic and Information Engineering (Distinction) from the Hong Kong Polytechnic University, where I won the 2nd Place Best Viva Presentation Award. Coupled with my Bachelor's in Commerce/ Finance from the University of Queensland and certifications in AI, Data Engineering, and NEC4: ECC Project Manager Accreditation, I am well-equipped to lead in the rapidly evolving tech landscape.

Let's connect for networking, tech thought leadership, or a chat about shaping the future of AI and technology. Your insights are always welcome!

Experience

HKT

Senior system analysis

November 2025 - Present (6 months)

dRoW UK Ltd

4 years 3 months

Solution Lead

November 2024 - November 2025 (1 year 1 month)

- Lead agile team for 8-10 members from solution design to product implementation, driving innovative AI software strategies for government construction project cost controlling.
- Collaborate with cross-functional teams to deliver scalable, high-quality software solutions.
- Mentor team members, fostering technical excellence and agile project execution.

Software engineer

September 2021 - November 2024 (3 years 3 months)

- Developed robust software applications, enhancing functionality and user experience for diverse projects.
- Optimized code and workflows, improving system performance and reducing delivery timelines.
- Contributed to team-based problem-solving, integrating feedback to refine technical solutions.

Reliance Enterprise Co. Ltd

Co-Owner

August 2015 - June 2021 (5 years 11 months)

Hong Kong, Hong Kong SAR

- Led a kitchenware trading company, building leadership and entrepreneurial expertise until closure.
- Directed a small team in sourcing quality kitchenware in MNC, strengthening supplier networks and operational efficiency.
- Pioneered solution-driven QA processes, ensuring product excellence and client trust.
- Drove strategic growth initiatives, expanding market presence through client relationship management.
- Innovated cost-saving operations, enhancing profitability in a competitive trading environment.
- Developed financial and strategic acumen, navigating challenges to sustain business operations.

Education

香港理工大學

Master of Science - MS, Electric and information engineering - Part time · (August 2023 - January 2026)

The University of Queensland

Bachelor's degree, Business/Commerce, Major in Finance, Minor in Accounting